



## **FACILITY TOUR CHECKLIST**

We know that making the decision to move your loved one into an Assisted Living Community is a difficult one. Now that you have determined it is time to make the move you should tour several communities to find one that is right for you and your loved one. If possible, bring your loved one on the tour. Remember, this will now be their home. There are many things to observe while on your tour.

### **From the moment you pull up to the community**

- Are the grounds clean
- Is the community well cared for
- Are there outdoor areas available for residents
- How is the neighborhood

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### **Once inside of the community**

- Were you greeted upon entering the facility
- Is the facility clean
- How does the community smell/are there any strong odors
- Are the hallways and common areas well lit and comfortable
- Do the residents look clean and appropriately dressed
- Do the residents interact with each other
- Do the residents look happy
  - Ask residents if they are happy at their community, how long have they lived there, how is the care
- Does the staff interact with the residents
- Do they talk to them at their eye level
- How do the staff interact with you during your tour
- Is the lounge furniture comfortable
- Is the facility secure
- Is there an emergency generator

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**Resident rooms/apartments**

- Are there call bells in the rooms/apartments
- Do the showers have handrails and benches
- Are there handrails in the hallway and bathrooms
- Do the toilets have raised seats
- Does each room/apartment have an individual thermostat

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**Activity areas**

- Are residents participating in activities
- Is the activity calendar posted
- Ask for a copy of the calendar

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**Dining Facilities**

- Is the dining room clean, tables set
- Are residents socializing during their meal
- Do the residents seem to like the food
- Can you stay for a meal as a guest
- Ask for a copy of the menu

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Most important, do you feel comfortable and at ease? Trust your instincts.

