Loretto offers specialized medical care for people with serious illness focused on providing relief from the symptoms and to improve quality of life for both the patient and the family caring a loved one’s final days.

Our family-centered program is coordinated by an interdisciplinary team of nurses, social workers, nutritionists, therapeutic recreation and our spiritual care team to create a compassionate presence and individualized care plan in a homelike environment.

To learn more or to schedule a tour of our dedicated Palliative floor and meet some of our staff, please contact:

Cheryl Coolican, Director of Admissions
Loretto Health and Rehabilitation
315.413.3401
ccoolica@lorettosystem.org

Loretto Health & Rehabilitation
700 East Brighton Avenue
Syracuse, New York 13205
315.413.3400
lorettocny.org
Loretto’s Palliative Care Program: Providing Comfort Care for Your Loved One

Our residents benefit from:

• Companioning and specific attention to pain, comfort and relief.
• Pet visits, many former pet owners like to have a pet near as they provide comfort.
• Spiritual Care for presence with loved ones.
• Music of their choice at the bedside.
• Overnight accommodations for loved ones who wish to vigil.
• We anticipate milestones and celebrate them early.
• Soothing comfort measures – hand massage, reading, soft singing, sharing stories, watching favorite movies—a variety of memorable ways to nurture and provide restful care.
• We honor at death, escorting your loved one from our building surrounded by their care partners.

Our goals:

• To help families understand that caring for the dying is a key component of Loretto’s mission.
• To ensure constant communication to ease concerns and participate in understanding of the unique, individualized, end of life goals.
• To discuss changes, help in understanding of palliative interventions, to provide guidance and support through a difficult time.
• To address any fears, so the person and family do not feel alone.
• To be responsive and attentive to each person on palliative care.
• To embrace the psychosocial, emotional, and spiritual needs of those dying in addition to the physical, medical, and quality of life measures.

“The last 48 hours of my father’s life was truly a blessing. The staff met every need for my father, mother and family. The staff came to extend their love and encouragement, the refreshments provided to us, allowing my mother to stay during his final passage, and his peaceful death surrounded by his family was as comfortable as it could be.”

— Michael, Camillus, NY